

HNF STRATEGIC PLANS

In our Board Retreat held on 8 November 2024, we discussed the challenges faced by HNF in the coming years, namely:

1. The upcoming Integrated Community Care Provider (ICCP) affecting HNF's ability to provide island-wide home care
2. Newer generation of doctors and nurses not familiar with HNF and hence do not refer cases to HNF
3. Regional Health Systems (RHS) duplicating HNF's services by providing their own home medical and social care.

In view of the above, 3 strategic projects were discussed, building on HNF's core strengths, with the objectives of value-adding to existing services, bringing HNF to a higher profile, and to meet the changing healthcare needs of HNF's clients.

1. ICCP

HNF has indicated its interest to be the pilot ICCP for sub-region Hougang 5, where HNF's Hougang Senior Care Centre is located, after seeking consensus from the various community care service providers in the sub-region. The pilot is scheduled to start in April 2025. Participation in the pilot provides an opportunity for HNF to build up a team to manage the sub-region and potentially help other organisations manage their sub-regions.

2. Mobile Inpatient Care (MIC) @ Home

HNF intends to partner with one of the RHS to implement MIC services, which provides acute care for patients who are stable but require ongoing medical support. This is intended to be a lower-cost alternative to hospitalisation. HNF's key value proposition is to provide a greenlane referral pathway for the RHS' patients. The approach would be to engage the different RHS, build partnerships, and ensuring that there are sufficient caseloads.

3. Traditional and Complementary Medicine (TCM)

HNF will explore integrating TCM into its home care services, with personalised and alternative treatment options for its patients. This integration will be done via partnerships with other service providers, with HNF referring patients to them for treatment, and HNF's doctors will advise in terms of governance and efficacy of the treatments.